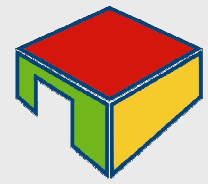


CASE STUDY

HCC CONTACT CENTRE



Brief

To Specify a product that would help create a call centre with a clean classical timeless design concept and inspiring breakout spaces. Offering privacy, sound absorption, spaciousness and an interesting layout. The furniture design must allow for future expansion for 120+ staff.

Our Solutions

Steelcase's Tenaro II with the shared legs and the 120 degree shaped desk provided scope for an organic layout. Power and data from the central pillars was easily accommodated in the flip-down cable trays for easy access. Blastation, Hitchmylias and Arper designer products made up for the breakout spaces. Orangebox Joy operator chairs were chosen for value, adjustability and sustainability credentials.

Implementation

Timescales were critical as staff moving from around Hampshire to the new Fareham location had to be operational within 6 weeks of order. All timescales were met and the installations completed in two phases of 2 days, exactly as planned.

Clients View

"Whilst working on the new Hants Direct contact centre the design team at Hampshire County Council benefited from the high level of service and support offered by Portsdown . Portsdown have an expert knowledge of office furniture, equipment and it's interaction with IT. This knowledge was extremely beneficial on such a complex project. The client was additionally impressed with Portsdown's dedication and commitment to meeting crucial deadlines and their ability to respond to many challenges. The products supplied have met the design criteria and offer excellent value." *Nicholas Buenfeld Interior Designer*

